

New Era Domestic Abuse Services

IMPORTANT INFORMATION, PLEASE READ & DISTRIBUTE

Bulletin 006 – 31/12/24

'New Era' (www.new-era.uk) is the holistic Domestic Abuse (DA) service operating across Staffordshire and Stoke-on-Trent. Offering help and support to all those affected by domestic abuse across the area, it provides free and confidential support for victims, perpetrators and their families.

This information bulletin provides the following:

2023-2028

1. Quarter 4 summary data (July 2024 –Sept 2024);
2. Service User Feedback / Case Studies;
3. DA Training Opportunities

This approach to sharing DA related information began in 2018 and through the new service contracts, quarterly bulletins will continue to be produced and circulated.

Please read, digest and share information with all colleagues with an interest in or with work areas that support or align to the domestic abuse agenda across Staffordshire and Stoke-on-Trent.

1. Quarter 4 summary data (July 2024 – Sept 2024)

Victims – Adults

Geography	Stoke-on-Trent City		Staffordshire County		Total pan Staffs	
	Quarter	To Date	Quarter	To Date	Quarter	To Date
Total New Referrals	601	2423	1222	4767	1823	7190
Supported	518	2187	910	1043	1561	6354

- All Victim referrals are triaged and any immediate needs of a service user are addressed;
- All Victim cases are reviewed and re-risk assessed every 4 weeks as a minimum;
- For group work activity, new service users may need to wait for the start of a new group work session as attendance at the first session is compulsory on all programmes.

Behaviour Change (Perpetrator Service) - Adults

Geography	Stoke-on-Trent City		Staffordshire County		Total pan Staffs	
	Quarter	To Date	Quarter	To Date	Quarter	To Date
Total New Referrals	66	312	69	245	135	557
Supported	48	220	60	160	108	380

- All voluntary Behaviour Change referrals are risk assessed;
- All Behaviour Change cases are reviewed re-risk assessed every 4 weeks as a minimum;
- For group work activity, referrals wait for the start of a new group work session as attendance at the first session is compulsory on all programmes;
- All Out of Court Disposal referrals are generated solely by Staffordshire Police.

Neutral Front Door – All Children

Geography	Stoke-on-Trent City		Staffordshire County		Total pan Staffs	
	Quarter	To Date	Quarter	To Date	Quarter	To Date
Total New Referrals	105	480	238	823	343	1303
Supported Victim Service	102	393	190	652	292	1045
Supported Behaviour Change (Perpetrator) Service	14	52	18	87	32	139

- New Era continues to engage children on a 121 basis, mainly within a school setting. Any partner assistance which can help New Era in securing timely access to work with a child, and to appropriate facilities at school is welcomed, noting challenges to maintain engagement during a school holiday period.

2. New Era Victim & Behaviour Change Services feedback / Case Studies

Victim Case study (Young Persons Violence Advocate YPVA service)

16-year-old M was referred to New Era through her parent (mum). M was assessed by the neutral front door triage team. M had a boyfriend, and her mum was concerned it was an unhealthy relationship; potentially abusive. M consented to our support and contact made. Although behavioural issues were identified in M, it was agreed that the victim service was best placed to initially support M due to M having experienced DA in the familial home between mum and dad throughout most of her childhood. Our YPVA created a support plan and met with M on several occasions completing activities with her to help her understand her experiences, trauma responses and safety plan.

Victim Service User Feedback

PVA service *“I have found it helpful to have XX to open up to, and I’ve never spoken to anyone about what I have been through before this support. I haven’t punched a wall since I started having support, and I haven’t been excluded from school either. I feel that I am going to try and be more open about my feelings now. I know what I want from my relationships in the future, and I want them to be healthy”*

Behaviour Change Case Study

Social Care (Children’s Services) referred a 42-year-old male, with significant offending history and a repeat perpetrator status. He is known to have been involved in numerous domestic

incidents with several different partners. Previous partners have said he is controlling and jealous during a relationship. He would become verbally abusive towards them, call them names and make threats. New Era assessed him as high risk and he attended 'theyMatter' – our 27-week group work programme for high-risk offenders. During the programme the male also completed some 1-2-1 work with our Behaviour Change Practitioner. New Era also worked with his current partner through the Integrated Support service throughout this time. He completed the course in full.

Behaviour Change Service User Feedback

“This course has made me a better person .. and realise how nasty I was. Some of the things I’ve said were horrible and really nasty. I know I need to change and use what I have learnt to stop myself taking things out on my kids and my partner”.

3. New Era Domestic Abuse Training Opportunities

New Era (Ending Relationship Abuse) Events - 3 Upcoming Activities and Tickets | Eventbrite

Please use link to see latest available online training opportunities with New Era. The regular sessions are:

- Understanding DA
- Understanding and Responding to DA (professionals only)
- Understanding the impact of DA on children and young people

We are also delivering training events across the Health sector, including dentistry and hospitals. Should you require any information in regard to our training offer please contact:

new-era.training@victimsupport.org.uk

We also offer a Domestic Abuse in the Workplace Champions scheme. For more information, please contact Staffordshire Chamber of Commerce on 01782 202222 or email info@staffordshirechambers.co.uk

New Era has leaflets and poster for our services outlining our service offer, please contact us if you require any promotional materials for your agency and we will happily supply.

Tripartite DA Service Commissioners:

Helen Davies, Staffordshire Commissioner’s Office (helen.davies@staffordshire-pfcc.gov.uk)

Nathan Dawkins, Stoke-on-Trent City Council (nathan.dawkins@stoke.gov.uk)

Alice Walters, Staffordshire County Council (alice.walters@staffordshire.gov.uk)

Bulletin Summary

Bulletin	Issue Date	Content
001	04/09/23	<p>Outline of the new pan Staffordshire DA services operating from 1 October 2023;</p> <ul style="list-style-type: none"> • Invitation to attend a DA Stakeholder workshop in September 2023 to hear more of the new service and raise any questions; • Update from New Era Victim service including service contact details. • NEW Children’s Neutral Front Door to DA services including service contact details; • Update from New Era Perpetrator service, NEW contact details for referrals to the new Perpetrator service and NEW voluntary programmes of rehabilitation.
002	29/02/23	<p>2018 - 2023</p> <ul style="list-style-type: none"> • Tri-partite funding for DA Victim and Perpetrator Services; • Snapshot of achievements of New Era DA Victim services operating across Staffordshire and Stoke-on-Trent; • Snapshot of achievements of New Era DA voluntary Perpetrator services operating across Staffordshire and Stoke-on-Trent.
003	02/05/24	<ul style="list-style-type: none"> • Quarter 1 summary data (Oct 2023 – Dec 2023); • Service User Feedback.
004	17/06/24	<ul style="list-style-type: none"> • Quarter 2 summary data (Jan 2024 – March 2024); • Service User Feedback; • New Era DA Training Opportunities.
005	05/09/24	<ul style="list-style-type: none"> • Quarter 3 summary data (April 2024 – June 2024); • Service User Feedback / Case Studies; • DA Training Opportunities.
006	31/12/24	<ul style="list-style-type: none"> • Quarter 4 summary data (July 2024 – Sept 2024); • Service User Feedback / Case Studies; • DA Training Opportunities.

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